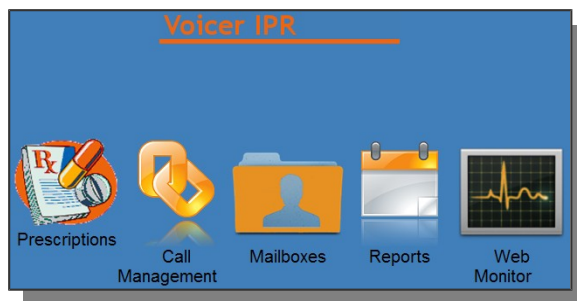


The Voicer Interactive Prescription Refills System is a reliable, modular and high quality solution for Pharmacies.

Voicer IPR operates on your regular phone lines to handle prescription refill requests. It takes and records prescription numbers via telephone, furthermore, notifies the staff about the refill requests made, instantly.

With its web-based, easy to navigate interfaces and high-volume capacity, Voicer IPR is unique and the top of the line telephony product. It allows you better manage your client interactions, save staff time and creates improved customer satisfaction.



Features

- Interactive, multilingual menu operations.
- Web Browser-based navigation.
- Excellent audio quality.
- No additional hardware required.
- Advanced call information:
Duration, Date and time of the call,
Caller ID.
- Free installation



Brief Operation:

- Takes the call
- Greets the caller
- Asks for Prescription Number (PN)
- Records the seven digit number (PN)
- Processes the refill request
- Provides the caller with a confirmation #
- Notifies the staff about the refill

Ask us for a free on-site demo:

www.dbstreams.ca

Email us:
info@voicer.ca

Call us:
Toll-free: (800) 284-4030

